

# WorkForce® Enterprise WF-C21000 Color Multifunction Printer

Print | Copy | Scan

## Fast

Prints up to 100 ISO ppm  
(black/color)<sup>†</sup>



**PRECISIONCORE**  
Heat-Free Technology



Multifunction

Departmental

## The fast color MFP with revolutionary Heat-Free Technology.

**Breakthrough speed for powerful business productivity** — 100 ISO ppm<sup>†</sup> (black/color); the fastest print speed in its class<sup>1</sup>; fast first page out

**PrecisionCore Heat-Free Technology™** — non-contact, heat-free technology for remarkable reliability

**Security features** — full suite of advanced security features you can count on

**Compatible with Epson® genuine solutions and industry-leading third-party solutions** — Epson Open Platform for seamless workflow integration

**Energy efficient** — lowest power consumption in its class<sup>2</sup>

**Versatile options** — the perfect solution for stacking, stapling, creating booklets, and hole punch finishing; fax and multi-network options

**Print from wherever business takes you** — mobile printing from Chrome™ and iOS®<sup>3</sup> devices<sup>4</sup>

**Expedite your workflow** — up to 100,000-page recommended monthly print volume; up to 5,350-sheet input capacity<sup>5</sup> with optional 3,000-sheet input tray

**Print**

**Printing Technology** PrecisionCore<sup>®</sup> Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology  
**Maximum Print Resolution** 600 x 2400 dpi  
**Print Speed**<sup>†</sup> 100 ISO ppm (black/color) simplex, 100 ipm (black/color) duplex  
**Print Features** Simplex, Duplex, Collating, Rotate-sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

**Mobile Printing and Scanning**

**Epson Connect™ Solutions**<sup>4</sup> Epson Email Print, Epson Remote Print, Epson iPrint™ App (iOS<sup>®</sup>, Android™), Epson Print and Scan App (Windows<sup>®</sup>)  
**Other** Google Cloud Print™, Android printing, Fire™ OS printing, Mopria<sup>®</sup> Print Service, Scan to Cloud<sup>6</sup>

**Copy**

**Copy Speed Flatbed**<sup>††</sup> 100 ISO cpm (black/color)  
**Copy Speed ADF**<sup>††</sup> 100 ISO cpm  
**Copy Quantity** 1 – 999  
**Maximum Copy Size** 13" x 19"  
**Input Copy Resolution (dpi)** Maximum 600 x 600  
**Copy Features** Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25 – 400%), ID Copy, Adjustable Copy Density, Collate 100 Sheets, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed Size Originals

**Scan**

**Scanner Type** Color flatbed/Auto 2-sided ADF  
**Scanner Sensor** Color CIS  
**Optical Resolution** 600 x 600 dpi  
**Hardware Resolution** 600 x 600 dpi  
**Maximum Resolution** 9600 dpi interpolated  
**Scanner Speed**<sup>7</sup> ADF Simplex 60 ipm/Duplex 110 ipm  
**Maximum Scan Bed Size** 11.7" x 17"  
**Scan Features** Scan to PC (USB and network), Scan to Cloud<sup>6</sup>, Scan to Email (SSL), Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, Scan to PDF, Remove Shadows/Punch Holes, Density Adjustment

**Fax (optional)**

**Type** Walk-up black-and-white and color  
**Receive Memory** 6MB  
**Speed Dial Numbers** Up to 2,000  
**Fax Features** Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio

**Optional Finisher**

**Professional Staple Finisher**<sup>9</sup>  
 Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching  
**Professional Booklet Finisher**<sup>9</sup>  
 Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching, Folding, Saddle Stitching  
 † Hole Punching Requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit

**Auto Document Feeder**

**Support Paper Thickness** 38 – 128 g/m<sup>2</sup>, 10 lb – 34 lb  
**Paper Capacity/Number of Originals** 150 sheets, 80 g/m<sup>2</sup>, 21 lb  
**Automatic 2-sided Scan/Copy/Fax** Yes

**Box Function**

**Number of Shared Boxes** 1-199  
**Maximum Number of Personal Boxes** Unlimited  
**Maximum Storable Number of Documents** 3,000  
**Maximum Storable Number of Pages** 15,000

**Connectivity**

**Standard Connectivity**  
 SuperSpeed USB 3.0, Wireless, Wi-Fi Direct<sup>®</sup>, Ethernet — 1000Base-T/100Base-TX/10Base-T, NFC<sup>9</sup>  
**Operating Systems** Windows 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista<sup>®</sup> (32-bit, 64-bit), Windows XP SP3 (32-bit), Windows XP Professional x64 Edition, Windows Server<sup>®</sup> 2003 SP2<sup>10</sup> – Windows Server 2019<sup>10</sup>, Mac<sup>®</sup> OS X<sup>®</sup> 10.6.8 – macOS<sup>®</sup> 10.14.x<sup>11</sup>  
**Extended Connectivity**  
 Up to 2 Ethernet ports support  
 Up to 3 Super G3 Fax cards support

**Paper Handling**

**Maximum Paper Size**  
 Standard cassette up to: 11" x 17"  
 Multipurpose tray: 13" x 47.2"  
**Paper Types** Plain Paper, Epson Ultra Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Presentation Paper Matte, envelopes and card stock up to 350 g/m<sup>2</sup> or 92 lb  
**Number of Paper Trays** 4 standard cassette trays and 1 multipurpose tray; optional high-capacity input tray  
**Input Paper Capacity** 2,350 sheets (550 x 4 standard trays, 150 x 1 multipurpose tray); optional high-capacity input tray: 3,000 sheets  
**Supported Paper Weights**  
 Standard cassette trays: up to 160 g/m<sup>2</sup> or 42 lb  
 Multipurpose tray: up to 350 g/m<sup>2</sup> or 92 lb

**General**

**Display** 9.0" color touchscreen  
**Temperature**  
 Operating: 50 ° to 95 ° F (10 ° to 35 ° C)  
 Storage: 6.8 ° to 104 ° F (-14 ° to 40 ° C)  
**Relative Humidity**  
 Operating: 15 – 85%  
 Storage: 5 – 85% (no condensation)  
**Noise Level** Less than 75 dB  
**Rated Voltage** AC 100 – 240 V  
**Rated Frequency** 50 – 60 Hz  
**Rated Current** 9.0 – 4.5 A  
**Power Consumption (Approximate)**  
 Standalone Copy Printing: 180 W  
 Ready Mode: 77 W  
 Sleep Mode: 1.1 W  
 TEC Rating: 1.2 kWh

**General (continued)**

**Maximum Power Consumption** 320 W  
**Weight and Dimensions (W x D x H)**  
 Printer: 26.5" x 29.8" x 48.9"  
 Weight: 390.4 lb (printer), 405.7 lb (printer with supplies)  
 Configuration with Professional Staple Finisher:  
 85.9" x 29.8" x 48.9", Weight: 684.9 lb  
 Configuration with Professional Booklet Finisher:  
 93.1" x 29.8" x 48.9", Weight: 814.1 lb  
 Optional High-capacity Input Tray:  
 12.6" x 24.4" x 19.8", Weight: 60.2 lb  
**What's in the Box** WorkForce Enterprise WF-C21000 Color MFP, installation guide, power cord, 5x DURABrite<sup>®</sup> Pro Ink cartridges (2x Black ink cartridges and 3x color ink cartridges: 1x Cyan, 1x Magenta, 1x Yellow)  
**Software Available**<sup>12</sup> Epson printer driver, PCL-5 driver emulation<sup>13</sup>, PCL 6 driver emulation<sup>13</sup>, Adobe<sup>®</sup> PostScript<sup>®</sup> 3<sup>TM</sup>, Document Capture Pro  
**Epson Genuine Solutions** Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro  
**Warranty** 90-day limited warranty; additional service options available through your reseller  
**Country of Origin** Indonesia

**Ink**

**Ink Type** DURABrite Pro pigment ink  
**Ink Cartridges** 5x individual ink cartridges (1x Cyan, 1x Magenta, 1x Yellow and 2x Black)  
**Fade Resistance/Print Longevity**<sup>14</sup> Up to 84 years  
**Replacement Ink Cartridges**<sup>15</sup> T02Y Ultra High-capacity Ink Cartridges — Black, Cyan, Magenta, Yellow (Yield, ISO pages — Black: 50,000, Color: 50,000)  
 Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.

**Eco Features**

Lowest power consumption in its class<sup>2</sup>  
 Save up to 50% of your paper supply with automatic, 2-sided printing  
 ENERGY STAR<sup>®</sup> qualified  
 RoHS compliant  
 Recyclable product<sup>16</sup>  
 Epson America, Inc. is a SmartWay<sup>®</sup> Transport Partner<sup>17</sup>

**Ordering Information**

WorkForce Enterprise WF-C21000	C11CH88201
Optional Professional Staple Finisher	C12C935031BU
Optional Professional Booklet Finisher	C12C935061BU
Staple Cartridge for Side Staple	C12C935401
Staple Cartridge for Saddle Stitch	C12C935411
2/4 Hole Punch Kit	C12C935171
2/3 Hole Punch Kit	C12C935181
Optional High-capacity Input Tray	C12C933331
Optional Cassette Lock	C12C933231
Optional Gigabit Ethernet Card	C12C934471
Optional Super G3 Faxboard	C12C935251
Optional Paper Guide	C12C935901
Maintenance Box	T671300

<sup>†</sup> Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on system configuration, software, and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed) | <sup>††</sup> Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on system configuration and page complexity. For more information, visit [www.epson.com/copyspeed](http://www.epson.com/copyspeed) | 1 Compared to similarly featured color multifunction printers with speeds of 45 ppm or greater based on industry available data, October 2019. Actual print times will vary based on system configuration, software, and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed) | 2 Compared to similarly featured color multifunction printers with speeds of 45 ppm or greater based on industry available data, October 2019. Actual power savings will vary by product model and usage. | 3 Requires Epson iPrint App. | 4 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect) | 5 With optional high-capacity input tray, 2,350-page capacity standard. | 6 Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com/connect](http://www.epson.com/connect) | 7 Based on 200 dpi, letter-size, in Black-and-White or Color. | 8 Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct<sup>®</sup> may require printer software. | 9 NFC requires use of a device that includes NFC, and may require additional software. | 10 Only printing and scanning are supported under Windows Server OS. | 11 Some applications and/or functions may not be supported under Mac OS X. | 12 Internet access is required to install OS X drivers and software. | 13 Not all media types are supported for PCL printing. | 14 Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; always permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | 15 Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For more information, visit [www.epson.com/inkinfo](http://www.epson.com/inkinfo) | 16 For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) | 17 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at [www.epson.com/forbusiness](http://www.epson.com/forbusiness)

Better Products for a Better Future<sup>®</sup>  
eco.epson.com



Epson America, Inc.  
3840 Kilroy Airport Way, Long Beach, CA 90806

Epson Canada Limited  
185 Renfrew Drive, Markham, Ontario L3R 6G3

[www.epson.com](http://www.epson.com)  
[www.epson.ca](http://www.epson.ca)

Specifications and terms are subject to change without notice. EPSON, DURABrite, PrecisionCore and WorkForce are registered trademarks, EPSON Exceed Your Vision is a registered logomark and Better Products for a Better Future, Epson Connect, Epson iPrint and PrecisionCore Heat-Free Technology are trademarks of Seiko Epson Corporation. Mac, macOS and OS X are trademarks of Apple Inc., registered in the U.S. and other countries. Android, Chrome and Google Cloud Print are trademarks of Google LLC. Windows, Windows Server and Windows Vista are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Wi-Fi Direct<sup>®</sup> is a registered trademark and Wi-Fi CERTIFIED™ is a trademark of Wi-Fi Alliance<sup>®</sup>. SmartWay is a registered trademark of the U.S. Environmental Protection Agency. All other product and brand names are trademarks and/or registered trademarks of their respective companies. Epson disclaims any and all rights in these marks. Copyright 2020 Epson America, Inc. Com-SS-Oct-13 CPD-58501 1/20



Contact:

